Advanced Unix System Administration

Lecture 21 May 5, 2008

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Don't panic!

- Take (at least) a few moments to assess the situation clearly
- You want to get a quick idea of the potential impact of the compromise, so you have an idea of what needs to be done to contain the damage
- Resist the temptation to pull the plug right away! You'll likely lose valuable information about the attack

- Damage containment
 - What's the known scope of the compromise?
 - Isolate the affected machines and/or services as soon as practical
 - Restrict access to data, logs, etc. from these machines if at all possible
 - What else could the attacker have done?
 - Inspect other machines and services that could have been affected carefully
 - It may be worth it to go into a "lockdown" mode until inspection is completed

- Attack analysis
 - In general, the focus of the investigation should be how the attacker got in, not how to clean up
 - Thoroughly cleaning up a root compromise by a good attacker is difficult and dangerous, so it's safest to reinstall affected machines from trusted media
 - You want to know how the attacker got in so you can tighten up your security in future – it's not going to do you any good if you reinstall the same way and get r00ted again

- Attack analysis con't
 - You can't trust anything coming from a potentially-compromised system
 - It's common for an attacker to replace most of the useful system tools (ps, ls, etc.) with compromised versions
 - If at all possible, get a copy of the tools from readonly media and work from those
 - In the case of a kernel-level rootkit, it may not be possible to recover any useful information at all from the running system

- Before shutting down the system
 - Files and directories
 - Check timestamps, look for recently modified files and directories, use your checksum database if you have one
 - The stat(1) command is useful for showing timestamps
 - Timestamps may not be accurate, but depending on how thorough the attacker was, you may be able to build a timeline of the attack
 - Files that shouldn't be there, files with weird names ("...", "..[space]", '\n', etc.)
 - These are favorite places for attackers to hide information

- Before shutting down the system con't
 - Avoid writing to the disks of the compromised system!
 - You may inadvertently overwrite something useful, or trigger a logic bomb
 - Running processes
 - Remember that argv[0] is not a reliable way of determining what a process is
 - Poking around in /proc and/or applying strace/truss can give you a fair lot of information – though be careful

- Before shutting down the system con't
 - Network services
 - See if you can spot anything that shouldn't be running
 - It's not a good idea to connect to rogue network services
 - Logs (you did keep them, right?)
 - System, process and accounting logs can be invaluable in establishing a timeline
 - Beware of tampering fake log entries, incorrect timestamps, gaps in logs, etc.
 - Logs kept off the affected machines help greatly

- Shutting down the system
 - Do an unclean shutdown (pull the power) you'll lose less evidence that way
 - Boot the system from known-good media
 - Repeat the filesystem checks, log reading, and such
 - This will tell you whether or not your previous efforts were tampered with
 - Keep the filesystems mounted read-only!
 - Consider taking filesystem images for further analysis

- Preventing it from happening again
 - Assemble your evidence and try to construct a timeline for the attack
 - You want to know when the attacker did what, and why it worked (or didn't work)
 - From the timeline, identify improvements your security
 - This might include your procedures and only partially-related configuration changes!
 - Implement that better security